



Frequently Asked Questions (FAQs) for Educators Attending ISSF

Can you tell me about the housing situation?

- You will be staying in one of our on-campus residence halls, 1507. We will be placing two people of the same sex, likely from different schools, in each room. Linens (sheets & blankets), pillows, towels will all be provided for you.

Is there a nurse/medical professional available?

- We do have a nurse's office on-campus and a nurse will be staffing it every day during specific hours that will be posted when you arrive. Due to the differences in medications internationally we ask that the students and chaperones be responsible for their own medications. Our nurse can help provide general assistance. There will be general first aid kits in each residence hall and along with every field trip. We recommend bringing some common over the counter medications, specifically allergy medication as allergies can be affected differently when going to a new environment.

Who do we contact in case of emergency in the evening?

- Each student residence hall has at least 2 adults who are staying overnight in the buildings and will be there to supervise your students and help in case of emergency. The residence hall housing the adults also has a residence counselor staying in the building. We also have security officers on our campus 24 hours a day 7 days a week who do rounds throughout campus regularly. The emergency numbers for when you arrive to campus are.

CAMPUS SECURITY Emergency: 630.907.5042 Non Emergency: 630.907.5002

OFF-CAMPUS EMERGENCY: 911

What if I need to make an international call while I am visiting the US?

- Calling from a landline --- To call a phone in another country from a landline telephone in the US, dial 011, and then the code for the country you are calling, the area or city code, and the phone number. For example, if you are trying to call someone in Brazil (country code 55), in the city of Rio de Janeiro (city code 21), you would dial 011 - 55 - 21 - XXXX-XXXX. Here is a tool to help you identify the correct number to dial internationally: <https://countrycode.org/how-to-call>

- *Calling from a mobile or cell phone* --- Most mobile phones and smartphones have the "+" sign on the same key as "0". To call internationally from most mobile or smartphones simply dial the "+" sign, followed by the country code, city code and local phone number. For example, if you are trying to call someone in Brazil (country code 55), in the city of Rio de Janeiro (city code 21), you would dial "+ - 55 - 21 - XXXX-XXXX. Here is a tool to help you identify the correct number to dial internationally: <https://countrycode.org/how-to-call>

What if we need to find our students in the evening/night?

- You will receive a keyless door opener --- a fob, on arrival to access the residences and main campus building. This fob will allow you into the residence halls of the students. When you check in upon arrival you will know where your students are staying as well so that if you need to reach them, you can. We do ask that you do not 'wander' around the halls. All of the halls are the same, so where you are staying and where they are staying is identical. So, please only do this in case of emergency.

What is the weather like?

- The temperature during the day can be between 80-100 degrees (26-37 Celsius) on average. In the evening it can cool down into the low 70's (21-22 Celsius) It often rains/downpours during our summers for short periods of time. It can also be quite humid during the summers here. It is recommended that you bring an umbrella and sunscreen. For the latest in daily weather updates see: <https://goo.gl/J27hMv>

What to wear?

- We will be providing you an ISSF shirt to wear during all day on Friday. During the opening ceremony, poster session and presentation times we ask that everyone wear business attire/school uniform. On the final day we will be going to the Museum of Science and Industry for dinner and closing, attire should be business attire/school uniform. Aside from those events there is a lot of time that is more casual. Our academic building is air conditioned and can often get a bit chilly, so most students and staff often wear layers or have a light fleece in case they need it.

What is the internet access like?

- You will have access to our network 24/7 while you are here. You will receive the Wifi name and password on arrival. There is not a guarantee of internet access off-campus.

How do I get cash?

- We have a small ATM on campus and you could also walk to a local bank. Almost everywhere you may need money will take credit/debit card.

Will we need money?

- There will be opportunities to go to gift shops at the museum visits, food to buy at the baseball game and shopping mall, trips to local stores, and any other food/drink you would like to purchase that you may need money for. Most places will take credit/debit card but the baseball stadium and on campus vending machines will prefer cash.

Are we allowed to leave campus when we have down time?

- There is not a lot of down time and we will keep you busy until about 10pm for at least 3 of the nights you are with us. However, the keys and fobs you have will allow you to access the residence halls 24 hours a day so if you choose to leave you do not have to worry about being locked out when you return.

Can we order food for delivery or walk off-campus for food?

- You can, but the students cannot. During ISSF we ask that the students do not so we are not worried about students walking off-campus and potentially getting lost. We will have a couple of trips to our local grocery store (Woodman's) and a general store that sells a wide variety of items (Target) during the week and the students can sign up for those if they have forgotten something or wish to purchase something to bring home.

Important Notice | We ask that there be no alcohol or smoking on campus during ISSF. If you need to smoke please speak to one of the organizers of ISSF so that we can let you know of acceptable locations. In the United States it is illegal to smoke near schools.

"We are looking forward to the adventures we'll have and memories we'll make at ISSF. We're beyond excited to meet you."

IMSA Student Volunteers
